

## **Nicholas R. Karsten, PMP, CSM**

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Dear Hiring Team,

I'm a PMP- and CSM-certified technology program leader with 20+ years delivering large-scale cloud and mission-critical infrastructure — including federal cloud capabilities meeting government compliance and procurement requirements. At AT&T I directed the \$30M+ Network Cloud 2.0 program (Kubernetes/OpenStack) across 6 programs and 350+ features, and led cross-organizational alignment for production cloud infrastructure and data-center deployment.

Based in Washington, DC, I pair Fortune 50 delivery discipline with hands-on experience in DevOps, hybrid cloud (Azure), and enterprise program governance. I'm confident I can bring rigor and mission focus to your IT program management organization.

Best regards,  
Nicholas Karsten